

## **Virtual Clinic (Telemedicine Consultation Guidelines)**

**You should read this book (14 parts), if you want to:**

1. Learn from established practice in setting up Virtual Clinics
2. Understand the practicalities of setting up and running Virtual Clinics
3. Learn from NHS Trusts that are developing trust wide virtual clinics programmes, and moving to a virtual hospital approach
4. Reflect on national standards for Virtual Clinics
5. Develop your skills in the use of virtualization technology: from Skype to specialist systems
6. Understand risk issues and which patients are suitable for Virtual Consultations
7. Ensure delivery of effective governance and security
8. Understand how the patient journey, and thinking around the patient journey needs to change
9. Identify key strategies for commissioning and negotiating tariffs
10. Update your knowledge on legal issues and developments
11. Self assess, reflect and expand your skills in improving patients experience through virtual consultations