

Appendix 1: Glossary of national-level organisations, reports and initiatives

Accelerated Access Review¹⁵ A report published in October 2016 that was commissioned by the government and led by an independent chairperson, Sir Hugh Taylor, to examine ways of speeding up access to innovative health care and technologies. The review set out recommendations to the government, including the creation of a new accelerated access partnership to speed up and simplify the process for getting the most promising new treatments and diagnostics safely from preclinical development to patients.

Care Quality Commission The independent regulator of health and adult social care in England that monitors, inspects and regulates services to ensure that they meet quality and safety standards, and which publishes performance ratings in order to help people to choose their health care.

Five Year Forward View² A report published in October 2014 by NHS England that set out a new vision for the future of the NHS based around five new models of care.

Health and Social Care Information Centre See NHS Digital.

Health Education England An organisation responsible for education, training and workforce development in the health sector in England.

Healthy New Towns An initiative announced in 2016, involving NHS England working with housing developments to rethink how health and social care services are provided to communities. Linked to the *Five Year Forward View*.²

Innovation and Technology Tariff Introduced in 2017 to incentivise the adoption and spread of innovations in the NHS.

National Information Board Responsible for developing strategic priorities for data and technology in health care.

National Institute for Health and Care Excellence Established in 1999 as the National Institute for Clinical Excellence, the National Institute for Health and Care Excellence provides guidance, advice, quality standards and information services for health, public health and social care.

NHS Improvement Established on 1 April 2016 and responsible for overseeing the provision of NHS-funded care by foundation trusts, NHS trusts and independent providers. NHS Improvement brought together previous organisations, including Monitor and the NHS Trust Development Authority.

NHS Digital Established in 2013 (when it was known as the Health and Social Care Information Centre), NHS Digital is responsible for providing information, data and IT systems for commissioners, analysts and clinicians in health and social care across England.

NHS England Leads the NHS in England, including setting priorities and the overall direction of the NHS, overseeing commissioning within the NHS and holding the contracts for GPs and NHS dentists.

NHS Innovation Test Beds Announced in 2016, involving a series of projects focused on harnessing technology to address complex issues facing patients and the health service. Linked to the *Five Year Forward View*.²

Monitor Responsible for authorising, monitoring and regulating NHS foundation trusts; part of NHS Improvement since 1 April 2016.

New models of care New approaches to designing and delivering care that were announced in the *Five Year Forward View* in 2014,² the delivery of which is part of a vision for the future of the NHS. Models include integrated primary and acute care systems (focused on joining up GP, hospital, community and mental health services); multispecialty community providers (focused on moving specialist care out of hospitals into the community); enhanced health in care homes (focused on delivering improved health, care and rehabilitation services to older people); urgent and emergency care (focused on improving the co-ordination of services and reducing the pressure on A&E departments); and acute care collaborations (focused on linking hospitals together to improve services).

Public Health England Established in 2013 with the aim of protecting and improving the nation's health and well-being, and reducing health inequalities.

Sustainability and transformation partnerships Collaborations between the NHS and local authorities in 44 geographical 'footprints' (with an average population size of 1.2 million people) across England, focused on improving health and care, and supporting the implementation of the *Five Year Forward View*.²

Sustainability and transformation plans Five-year 'place-based plans' developed by sustainability and transformation partnerships, built around the needs of the whole population in each area and covering all aspects of NHS spending in England.

Vanguards Fifty sites from across health care in England, all of which were selected in 2015 to lead (with national support) on developing new care models in their local area. They are intended to inspire the rest of the health and care system to radically redesign the way in which it plans and delivers services.

Wachter review⁴ A report of an independent review, led by Robert Wachter, and published in September 2016, which includes recommendations to inform the approach to the further implementation of IT in health and care systems in England.

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Appendix 2: The VOCAL study steering committee

Name	Affiliation
Satya Bhattacharya	Consultant Surgeon, Barts Health NHS Trust
Jenni Bowley (chairperson)	Citizen/lay representative
Emma Byrne	Researcher in Health Technology, Queen Mary University of London
Desirée Campbell- Richards	Research Nurse, Barts Health NHS Trust
Anna Collard	Social Anthropologist, Independent Consultant
Trisha Greenhalgh	Professor of Primary Health Care, University of Oxford
Charles Gutteridge	CCIO, Barts Health NHS Trust
Philippa Hanson	Consultant Physician, Barts Health NHS Trust
Isabel Hodkinson	GP Principal; Clinical Lead, Tower Hamlets CCG

Name	Affiliation
Geraint Lewis	Chief Data Officer, NHS England
Joanne Morris	Research Manager, Barts Health NHS Trust
Seendy Ramoutar	Clinical Nurse Specialist, Barts Health NHS Trust
Sara Shaw	Senior Researcher, University of Oxford
John Taylor	Citizen/lay representative
Shanti Vijayaraghavan	Consultant Physician with special interest in Diabetes, Barts Health NHS Trust
Helen Wenseley	Divisional Manager of Medicine, Barts Health NHS Trust
Joe Wherton	Senior Researcher, University of Oxford

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(see enclosed PDFs for the following)

Appendix 3: Topic guide for interviews with national stakeholders

Appendix 4: Example patient information sheet (virtual consultations)

Appendix 5: Example patient information sheet (face-to-face consultations)

Appendix 6: Information sheet for service staff

Appendix 7: Patient consent form (virtual consultations)

Appendix 8: Patient consent form (face-to-face consultations)

Appendix 9: Clinician consent form

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